

Kids Klub

Things to Know Before You Go

Welcome to the Michigan Athletic Club's Kids Klub! We are not a licensed daycare; we are a drop-in childcare service available to members and guests during their MAC facility use for an additional cost. We offer a fun and safe environment for children ages 8 weeks through 12 years, where kids can enjoy 3 separate areas of play space and a private restroom.

Enrollment:

- Complete an enrollment form for each child.
- Keep enrollment information up-to-date.

MAC Member Reservations:

- Reservations are required and can be made in person, or by calling Kids Klub at 517-364-8809.
- Same-day reservations may be possible but are not guaranteed.
- Reservations can be made up to one week in advance.
- Reservations are limited to two hours per visit.
- Cancel reservations at least one hour in advance to avoid a \$20 fee.

Guests:

- Guests must create a guest profile with membership or concierge before making a reservation.
- The guest fee plus the Kids Klub hourly rate are due at drop-off and can be paid with a credit card.

Children Under 3:

- Bring diapers, wipes, a change of clothes, and comfort items.
- Feed infants before drop-off.
- Bring simple, finger-food snacks (nut-free) for highchair-aged children.

Diapering:

- Children must wear clean diapers at drop-off.
- Kids Klub staff will change diapers as needed.
- Parents are responsible for diapering children 3 and over.
- Waterproof training pants or pull-ups are required for potty-training children.

15-Minute Rule:

- Staff will attempt to console crying children for up to 15 minutes.
- If the child remains inconsolable, parents will be contacted to pick up their child.
- In this case, we encourage you to keep trying!

Behavior:

- Kids Klub rules are based on safety and kindness. Children having behavior issues will be reminded of our basic, age-appropriate expectations and, if needed, redirected to a different activity. Age-appropriate "thinking time" may be necessary to re-set and try again. All behavior concerns will be communicated to the parent or guardian at pick-up. If needed, a Kids Klub team member will page or call the parent to report to Kids Klub for immediate pick-up. If behavior issues continue, a child may be asked not to return for a length of time determined by management.

Kids Klub

Healthy Kids, Happy Kids

To ensure the health and safety of all children, please keep your child home if they are experiencing any of the following symptoms:

- Fever
- Cough
- Sore throat
- Runny nose
- Vomiting
- Diarrhea
- Unexplained rash
- Excessive coughing
- Excessive nasal discharge
- Pink eye/eye discharge

Thank you for your cooperation!

By following these guidelines, you can help create a safe and healthy environment for all children at Kids Klub.

Additional Tips:

- Make reservations in advance. Weekends fill up quickly.
- Be prepared with the necessary supplies for your child.
- Communicate with Kids Klub staff about your child's needs.
- Remove shoes at the door to help us keep our space clean. Socks must be worn.
- Simple nut-free snacks are welcome.

Hours:

- Mon – Thursday 8:30 a.m. – 8 p.m.
- Friday 8:30 a.m. – 5 p.m.
- Sat/Sun 9 a.m. – 1 p.m.